

Results of the Membership Engagement Survey Q1 – 2021

Hello everyone, we want to thank everyone that participated in our membership engagement survey that was done in the last few weeks. In response we wanted to provide some of the results and give some general information as to how this will help the NLC.

We found out that you use LinkedIn for professional / personal communication, closely followed by Facebook. This information lets the board know where to post information to catch your eye for upcoming PDD events, Speaker events and Lunch and Learn Events.

We found that most of you use Microsoft Teams to communicate using video, however we have used the second most popular platform for our communication, which is Zoom. In this case will have to proceed with Zoom, we have a purchased account that allows for more tools to accommodate a variety of events that we have and will be presenting.

We know that Ed's emails are the way we know what is going on! Resoundingly, you folks may check the chapter webpage or hear about something from a co-worker but mostly – you look to Ed sending out information. Thank you for keeping us informed Ed! We also found that the “send it when it is needed” format that we currently use is working for most of you. Others think that a monthly email would be good as well, however some of the items we send are time sensitive, and once a month may be too late.

As a membership group, you want that Ed's emails, lunchtime information sessions and training to continue. There were a few of you hoping for networking opportunities as well which is a little bit tough these days. We all feel this, hopefully as restrictions relax, we can start doing some of events to get out together. When restrictions are lifted, and it is safe, we will create opportunities!

Some of you have attended the NLC's virtual sessions in 2020 and 2021, we thank you for that! Less of you attended other chapter's events, we understand that however, we wanted to let you know it was an option. As a note, these sessions are free for the moment! As a member of the CSSE, virtual events should have no cost and if it works with your schedule, we encourage you to check them out!

Some of the reasons people had not attended virtual lunch sessions included:

- Timing, schedules are busy and virtual content may not be a priority
- Content may not have been of interest,
- Some of you are waiting for in-person events,
- Very few felt as though they did not receive and invitation (these are in Ed's emails - please consider them an invitation to all events for our membership).

We can look at different times and content, however when we moved the time to a breakfast meeting prior to covid, there was a significant drop in attendance. Perhaps during covid, it might work to have something earlier – the board can look at that and see how it goes. We can also look at topics of interest that were brought forward.

We did get a good response that a virtual PDD would be something you would be interested in. Most of you were looking for a half day session with breaks. Others were looking for several speakers over the day with hour long gaps in between each session. We will see what speakers and topics we can find and what works with them as well.

We found that you are looking for something hopefully in Q2 but that Q3 and Q4 were also okay times but Q2 was the first choice. Most of you are looking for several speakers to participate in a PDD. We will speak with the board and see what we are able to create for our membership.

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Some of the topics that you would like to see included:

- **Mental Health Information**
 - Addictions in the workplace
 - Bullying
 - Depression
 - Mental Fatigue
 - Covid burnout
 - Coping PTSD
 - Stress Management
- **Ergonomics**
 - Remote Worker Ergonomics
 - Office Ergonomics
 - Vehicle Ergonomics
 - Prevention of incidents
- **Scaling as a Safety Professional / Culture / Professional Development**
 - CHSC
 - CRSP
 - How to communicate Safety to the Executive
 - Professional Development Advisement
 - Culture of Safety Professionals
- **Tech in Safety**
 - Nanotechnology
 - Artificial Intelligence in Safety
- **Incident Investigation techniques**
- **Hazard Risk and Control – Safety and Environmental**
- **Industrial Hygiene and General Safety Topics**
 - Glove Selection
 - PPE Selection
 - CSA Standards – (i.e.: Arc Flash)
 - Fall Protection
 - Farm Safety
 - Healthy Eating
 - Ventilation Requirements
 - Best Practices
 - Audit Reform
 - Cannabis
 - Change Management
 - Prime Contractor Integration with other safety programs
- **Claims Management**
 - Working with WCB
 - RTW during Covid
- **Provincial Standards and information**
 - Changes to Regulations / Act
 - Employment Act
 - OHS strategies
- **Covid related**
 - Vaccines and how to ensure your staff are safe
 - Emerging issues
- **National / Local Board Information**
 - How are decisions made?
 - How can we communicate better?
 - What is coming up
- **Navigating Technology**
 - Virtual Meeting etiquette

Again, thank you for taking the time to do the survey. Your input will help the board make plans in the future. If you have any questions regarding the survey or the details of this summary, please feel free to get in touch with our chapter chairperson Susanne Babcock at Susanne.Babcock@outlook.com.